

DATE	CALL IN TIME	CALL ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/12/2024	3:45 PM	24016	1244	N Via Paraiso Palm	<p>1244 N Via Paraiso Palm Springs, CA 92262</p> <p>-Guest are yelling and screaming, they are outside in the backyard area</p> <p>-Every now than they do turn on music and then they turn it off, concern is mainly about the yelling.</p> <p>-Noise disturbance begin about half an hour ago</p> <p>-Currently ongoing</p> <p>-RP would like to remain anonymous</p>	RELAX Palm Springs	CODE	3:56 PM	Upon arrival, I stood on the street in front of the property and observed that no music was being played at the property. There were no vehicles parked in front of the property or the driveway, and the property appeared to be unoccupied. There was no callback information for the reporting party and no request for access to the property to further investigate the noise complaint by the RP. I contacted Relax Palm Springs, the property management company, to notify them of the issue.		
6/13/2024	11:35 AM	24034	1338	E Via Estrella Palm	<p>Reporting party stating there is music being played at this STR. Reporting party also asked Complaint Hotline hours and that was provided.</p> <p>Reporting party wants a follow up call from Code Enforcement Officer.</p> <p>Call Information: Live Call Time Voicemail Left:</p>	VACASA	CODE	11:50 PM	Upon my arrival, Officer Bermudo arrived separately to assist. We stood in the street at the property line where we were not able to hear any music playing. I then called and spoke to the reporting party, who granted me access to their property. As I stood at the property, I was able to hear people talking, and music playing. After completing my investigation, I then made contact at the front door of the vacation rental, and spoke with the responsible renter where I explained the witnessed violation, and then issued a citation to her. I went over the rules for music and amplified sound, as well as the appeals and payment process for the citation. After departing the residence, I called and spoke to Monica with Vacasa to inform her of the violation, then called the reporting party again per his request.	No	A8278 - Music audible at property line
6/16/2024	11:00 PM	24132	1569	E Racquet Club Dr Pa	Complainant reported a noise complaint as they stated that there is loud music at the address of 1569 E Racquet Club Rd	Juan Velasco / Ruth Diaz	CODE	11:11 PM	Arrived to the property at 11:11pm. I started an investigation from the street in front of the property. I was unable to hear any music or noise. The wind in the area was strong and made it difficult to hear. I Took decibel readings, but they seemed to be inaccurate because of the wind. I then called the RP to see if he could still hear the music, but was unsuccessful and left a voice mail. Property managers called and notified.		
6/16/2024	11:08 PM	24134	N/A	N/A	Complainant reported that the occupants keeps setting off fireworks , which started around 9pm and is still ongoing. Complainant also reported that it has been going on for the past 3 Sunday nights.	N/A	CODE	11:42 PM	Received a call for fireworks at 11:05PM. Hotline stated that they did not receive a house number, but possible general location of complaint. looking up the names of the streets from the office, i was unable to determine a location of the complaint. I called the RP to try and find more information on the location of the complaint, but was unsuccessful and left a voicemail. Will continue investigation from the office to try and determine location.		