

DATE	CALL IN TIME	CALL ID	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/20/2024	6:21 PM	24238	2095	N Magnolia Rd	waterfall in the front yard, it hasn't been working for about a month. The still water is just sitting on the pond creating mosquitos.	Grand Welcome	CODE	6:40 PM	I drove to the property and arrived at approximately 6:40 pm. I observed the fountain in the front, which appeared to be operating normally, with the pump running. The irrigation system was running, and I did observe a few of the 'drip' system sprinklers that were broken. I called and spoke with Cindy from Grand Welcome, and she stated she would have the drip system repaired.		
6/20/2024	6:22 PM	24240	2055	N Magnolia Rd	They have parties here every Saturday/ Pool parties. They had issues with the construction of their pool due to doing it without a permit. Believes its not licensed. They had people today that left this morning. The trash cans are full/overflowing and it will be there until next Thursday when trash is picked up. Ongoing issue.	N/A	CODE	6:40 PM	This property is not a registered short-term vacation rental and was recently issued a second citation for failure to register. I asked that the trashcans be removed from the property line at the driveway/street area, and put away, to which she complied. I spoke with the reporting party out in the street after handling both complaints.		
6/21/2024	7:48 PM	24278	2970	N FARRELL DR	Complainant states there is an over occupancy of vehicles. They are reporting nine vehicles currently at the rental and the limit is four - ongoing	N/A	CODE	8:07 PM	A quick investigation from the office found that the property was not a registered vacation rental. I arrived to the property at 8:07PM and found that there were vehicles at the property, but ultimately there was no other indications of rental usage. I attempted to make contact with the guest multiple times with no answer. The property, while there were vehicles parked, appeared to be vacant at the time. There was no number to contact the reporting party, as they were anonymous.		
6/21/2024	9:19 PM	24290	N/A	N/A	Complainant is reporting loud music that can be heard coming from what they believe is a short term rental that is located in between Avenida caballeros and e el escudero	N/A	CODE	10:16 PM	I received a vacation rental hotline call reporting loud music and a possible party in the area of Avenida Caballeros and East El Escudero. The reporting party did not provide a specific physical address, only indicating that music was heard in the general vicinity. I responded to the reported area to investigate the potential disturbance. Upon arrival, I was unable to witness any parties or music disturbance in the area. No callback was requested by the RP. No further action was taken.		
6/22/2024	12:41 AM	24296	2737	S CAMINO REAL	Caller states there is outside noise, the occupants are having loud music and are making to much noise while out in party pool. The caller is currently observing the violation going on at 2737 S Camino Real Palm Springs, CA	Zen Home	PSPD		This call was transferred to PSPD Dispatch. Police officers arrived at the location regarding the music. I received written confirmation via email from the responding PSPD officer that upon arrival, they were able to hear music at the street. As a result, a citation will be sent via mail to the responsible guest Spoke to the local contact, then the property owner, and was able to confirm that the property owner let friends stay at the property, without the homeowner present. The owner will be issued a citation for failure to submit a contract summary	NO	A8286 - Music audible at property line

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6/22/2024	12:22 PM	24314	565	E Racquet Club Dr	Reporting some loud music at 565 Rocket Club. It is a short time rents.	Ryan Miccio	CODE	12:05 PM	I arrived to the location at approximately 12:05 pm. I was able to hear music coming from the rear of the residence. I approached the door of the residence and spoke with a female who identified herself as the niece of the property owner. I confirmed that she nor anyone else at the location was on the friends and family list before issuing a citation for music. As I was completing the citation, the property owner, Maxine, called and spoke to me about the complaint, and confirmed that she had not updated her friends and family list to ultimately add her niece to the list. I explained that the ordinance would apply to the current occupants as if they were short-term renters without an owner present. I also confirmed that no contract summary was submitted for this particular guest's stay, and will be issuing a citation to the owner for the violation. I attempted to call the local contact, however, the gentleman who answered stated he no longer was associated with the property. The reporting party did not ask for follow-up.	NO	A8285 - Music audible at property line
6/23/2024	3:12 PM	24336	351	W Santa Catalina Rd	People have been playing loud music all weekend long and it is still going on	Arturo Bravo / Ernesto Bravo	CODE	3:30 PM	Arrived to the property at 3:30 PM and began an investigation from the street in front of the property. There was heavy wind in the area, which made it hard to observe any music. Some talking was heard but unable to observe any amplified sound. There was a guest walking to his car, and we took the opportunity to explain the rules for noise as well as music/amplified sounds. Called the local contact and advised her to call the guest and explain the rules again. RP was called, but i was forwarded to a doctors office, No message was left.	NO	