

DATE	CALL IN TIME	CALL ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
ul 6, 2024 1	11:05 PM	24798	564	N Lujo	Loud amplified music in the backyard, on-going. Complainant states they filed a complaint last night on the same property without having to provide the address of the rental. The complainant stated that someone was sent out and handled the issue.	NA		11:25 PM	The reported address is a canceled vacation rental property. Certificate expired on 7/31/2021.		
ul 6, 2024 1	9:51 PM	24794	681	Thornhill Rd	The complainant has reported that there is loud booming music coming from the property. It has been occurring all day and is currently on-going.	ACME	Code	10:06 PM	I arrived at the property and did not hear any music coming from the residence. I called the reporting party (RP) to see if they were still able to hear music from their location. The RP stated they could no longer hear music coming from the property and requested I contact the renters to go over the rules regarding the vacation rental music ordinance. I called the property management company, Acme, to report the music complaint at the property and advised them to call the occupants to go over the vacation rental rules to ensure compliance.	NO	
ul 6, 2024 1	5:06 AM	24792	515	N Burton Way	Complainant states there is amplified music coming from the backyard on-going playing for most of the day - but complainant is trying to sleep now and can hear the music from their bedroom. Complainant gives access to property but would like a call so that they can open the fence.	Rather Be Properties	Code	9:15 PM	I arrived at the property and did not hear any amplified music. I called the RP to see if I could gain access to their property. The RP granted access to their property but informed me they were no longer able to hear music coming from the property. I made contact with the occupants to make sure they were aware of the rules/regulations regarding music/noise to prevent any further disturbance calls. I called the local contact for the property and notified them of the music complaint. The agent advised me that they explained the rules to the renters and would reach out to the responsible renter to prevent any further calls.	NO	
ul 6, 2024 1	5:45 PM	24776	2631	N Chuperosa Rd	Currently and ongoing for two hours a pool party with outdoor music.	Alejandro Manzanares/Tom Neville	Code	6:20 PM	Upon arrival, I heard music coming from the property. I issued citation A7865. I then contacted the reporting party to inform them that a citation had been issued. The local contact was also notified of the citation issued.	NO	A7865-Music audible at property line
ul 6, 2024 1	5:00 PM	24770	557	N Orchid Tree Ln	Complainant states that there is loud amplified music in the backyard.They requested call back from Code Compliance.	Vacation Palm Springs	Code	5:20 PM	I received a vacation rental hotline call regarding loud music from two properties with the same backyard property line. I responded to the first property located at 557 N. Orchid Tree Ln. where I heard music coming from the backyard. I contacted the occupants, who stated that the music wasn't coming from their property but from the property directly behind them. I could still hear music and had a clear view from inside this property to the backyard and did not witness anyone in the backyard or pool area. I immediately went to the secondary property located at 550 N. Burton Way. I heard music coming from ththe property. I contacted the occupants at the front door and notified them of the complaint. I asked if they heard music coming from the property behind them and they stated no music but heard noise and talking. Since the responsible renter confirmed no music was being played at 557 N. Orchid Tree Ln., I issued a citation to the responsible renter at the property 550 N. Burton Way. I issued a citation for music. The RP was notified that a citation was issued at the location.	NO	
ul 6, 2024 1	5:00 PM	24768	550	N Burton Way	Complainant states that there is loud amplified music in the backyard.They requested call back from Code Compliance.	Bryon Willie/Creighton Chaney	Code	5:20 PM	I received a vacation rental hotline call regarding loud music from two properties with the same backyard property line. I responded to the first property located at 557 N. Orchid Tree Ln. where I heard music coming from the backyard. I contacted the occupants, who stated that the music wasn't coming from their property but from the property directly behind them. I could still hear music and had a clear view from inside this property to the backyard and did not witness anyone in the backyard or pool area. I immediately went to the secondary property located at 550 N. Burton Way. I heard music coming from ththe property. I contacted the occupants at the front door and notified them of the complaint. I asked if they heard music coming from the property behind them and they stated no music but heard noise and talking. Since the responsible renter confirmed no music was being played at 557 N. Orchid Tree Ln., I issued a citation to the responsible renter at the property 550 N. Burton Way. I issued a citation for music. The RP was notified that a citation was issued at the location.	NO	A7864 - Music audible at property line